

iVIEW Suite for Microsoft Office Communicator Server 2007 and 2007 R2



Deployment Guide

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ABOUT THIS MANUAL

The [iVIEW Suite for Microsoft Office Communicator Server 2007 and 2007 R2 Deployment Guide](#) provides information on the configuration of network devices required to successfully deploy the iVIEW Suite plug-in for Microsoft Office Communicator Server 2007 and 2007 R2.

RELATED DOCUMENTATION

Documentation is available on the RADVISION Utilities and Documentation CD-ROM supplied with the product and includes manuals and online helps. The manuals are in PDF format.

Note You require Adobe Acrobat Reader version 6.0 or later to open the PDF files. You can download Acrobat Reader free of charge from www.adobe.com.

CONVENTIONS USED IN THIS MANUAL

Microsoft Office Communicator Server is sometimes referred to as “OCS” throughout this manual.

FEEDBACK

The team at RADVISION constantly endeavors to provide accurate and informative documentation. If you have comments or suggestions regarding improvements to future publications, we would value your feedback.

Please send your comments to doc_comments@radvision.com.

We thank you for your contribution.

DEPLOYING THE iVIEW SUITE PLUG-IN FOR MICROSOFT OFFICE COMMUNICATOR SERVER (OCS)

- [Overview](#) on page 1
- [Prerequisites](#) on page 1
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OVERVIEW

The iVIEW Suite plug-in for Microsoft Office Communicator Server (OCS) enables OCS users to join MCU conferences.

The plug-in inserts a tab at the bottom of the OCS client interface. Users access MCU conferences by entering a conference ID in this tab.

PREREQUISITES

- A functional iVIEW Suite server synchronized with Microsoft Active Directory and operating in Single Sign-on (SSO) mode.
- OCS installed on your network.
- The OCS registry file provided on the RADVISION Utilities and Documentation CD-ROM supplied with the product (used to display the OCS tab on OCS client machines).

HOW TO CONFIGURE THE iVIEW SUITE SERVER

- [Increasing the Maximum Allowed SDP Buffer Size](#) on page 2
- [Defining a Microsoft OCS Server](#) on page 3
- [Setting MCU SIP Mode](#) on page 3

INCREASING THE MAXIMUM ALLOWED SDP BUFFER SIZE



Procedure

- 1 Back up the SIPConfig.xml file located by default under C:\Program Files\RADVISION\iVIEW Suite\iCM\sipserver\conf
- 2 If there is an UpdatedSIPConfig.xml file in the same directory as the SIPConfig.xml file, modify the SIP message buffer size in the UpdatedSIPConfig.xml file.
- 3 Use a text editing tool to open the SIPConfig.xml file.
- 4 Locate the <SIPStack> tag and add the following text to change the maximum SIP message buffer size allowed by iVIEW Suite to not less than 3072 Kbps:

```
<SIPStack>
    ...
    <Stack>
        <StackTcpEnabled>true</StackTcpEnabled>
        <StackSendReceiveBufferSize>3072
            </StackSendReceiveBufferSize>
    </Stack>
    ...
</SIPStack>
```

- 5 Save and close the SIPConfig.xml file.
 - 6 Restart the “RADVISION iVIEW Suite” and “RADVISION SipServer” services.
-

DEFINING A MICROSOFT OCS SERVER



Procedure

- 1 Go to **Admin > Resource Management > Gatekeeper/SIP Server** in the iVIEW Suite web user interface.
 - 2 Enter the IP address or FQDN of the Microsoft OCS server.
Both kinds of address are supported and no other components have dependencies to this information.
 - 3 Select Microsoft OCS as the model type.
 - 4 Enter the domain of the Microsoft OCS server in the SIP Domain field.
 - 5 If you are using the OCS server FQDN instead of an IP address, define Primary and Alternate DNS servers for the iVIEW Suite host machine.
 - 6 Click **OK** to save your changes.
-

SETTING MCU SIP MODE



Procedure

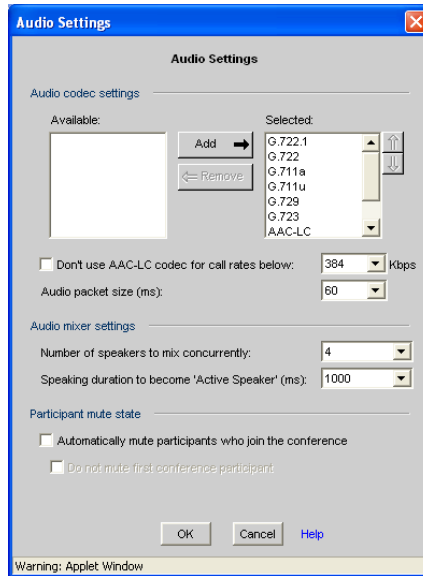
- 1 Go to **Admin > Resource Management > MCU** in the iVIEW Suite web user interface.
 - 2 Add a new MCU or select an existing MCU for operation in SIP mode.
 - 3 When there is no ECS defined in the system, select **MCU operates in SIP only mode**.
 - 4 Click **OK** to save your changes.
-

CONFIGURING THE SCOPIA MCU



Procedure

- 1 Go to **MCU > Protocols > SIP** in the MCU web user interface.
- 2 Select **Enable SIP protocol**.
- 3 Select **Using Microsoft OCS**.
- 4 Enter the IP address of the iVIEW Suite server in the Specify address field.
- 5 Enter **5060** in the port field.
- 6 Select **Treat as outbound proxy**.
- 7 Click **Advanced SIP Settings**.
- 8 Select **Enable Video Fast Update**.
- 9 (For OCS R2) Deselect **Support reliable provisional responses (RFC 3262)**.
- 10 Deselect **Use 'Empty Invite' when sending Invite messages to endpoints**.
- 11 Click **OK** to save your changes.
- 12 Go to **MCU > Settings > Advanced** and ensure that Register conference ID is not selected.
- 13 Go to **MCU > Services** and ensure that the first audio codec in the MCU service definition is G722.1



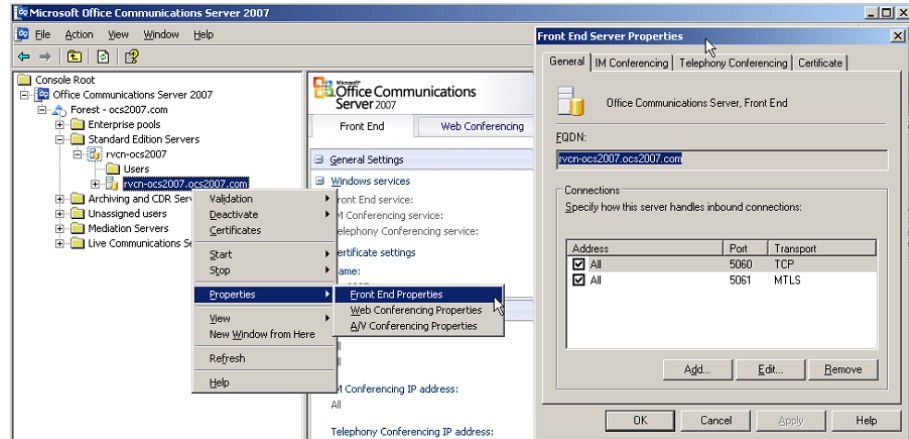
CONFIGURING THE OCS 2007 SERVER



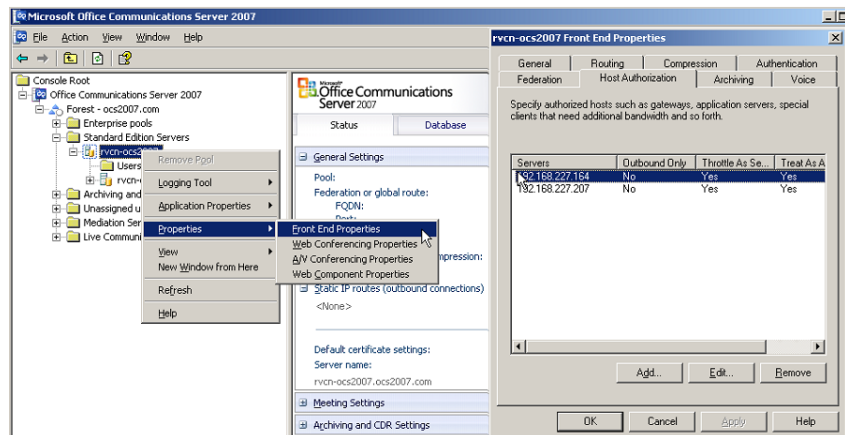
Procedure

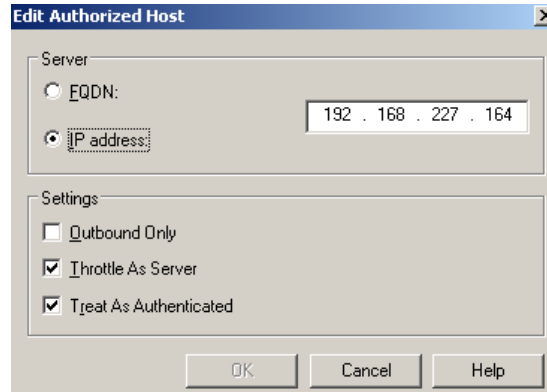
- 1 Go to **Administrative Tools > Office Communicator 2007** in the OCS 2007 user interface.
- 2 Expand the Standard Edition Servers tree view.
- 3 Right-click the OCS server name and select **Properties > Front End Properties**.
- 4 Add TCP support for inbound connections.

Configuring the OCS 2007 Server



- 5 Return to Administrative Tools > Office Communicator 2007.
 - 6 Expand the Standard Edition Servers tree view.
 - 7 Right-click the OCS server name and select **Properties > Front End Properties**.
 - 8 Click **Host Authorization**.
 - 9 Add the iVIEW Suite server as a trusted device using either the IP address or FQDN of the Microsoft OCS server.
- Both kinds of address are supported and no other components have dependencies to this information.





10 Click **OK** to save your changes.

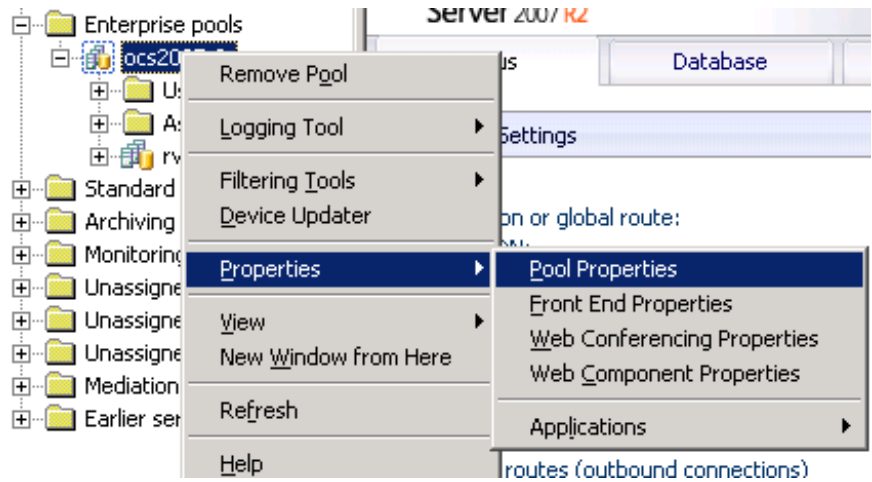
CONFIGURING THE OCS 2007 SERVER R2



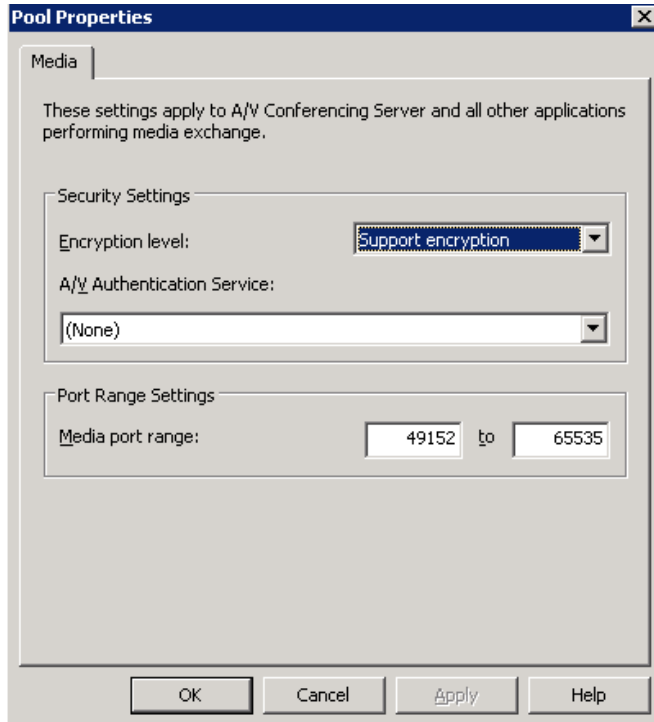
Procedure

- 1 Go to **Administrative Tools > Office Communicator 2007 R2** in the OCS 2007 R2 user interface.
- 2 Expand the Enterprise pools tree view.
- 3 Right-click the OCS server name and select **Properties > Pool Properties**.

Configuring the OCS 2007 Server R2

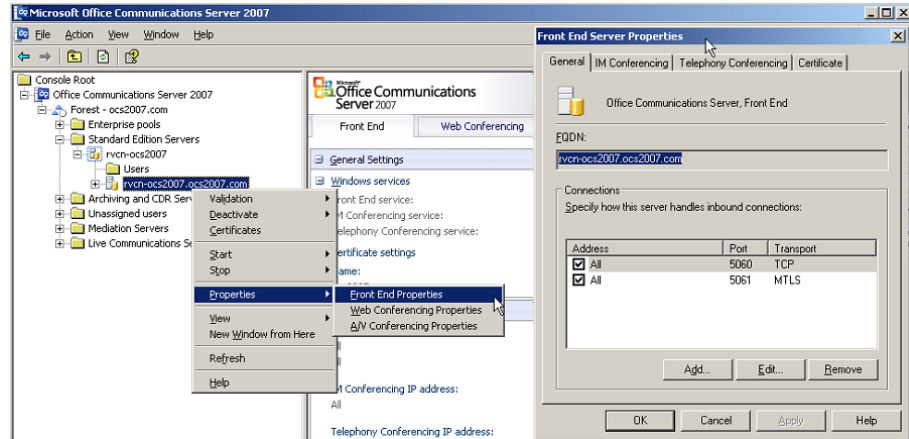


- 4 Change the media encryption level to **Support encryption**.

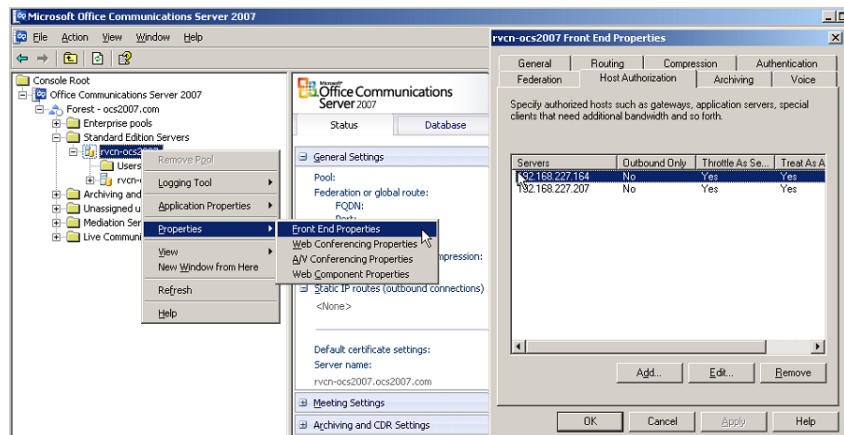


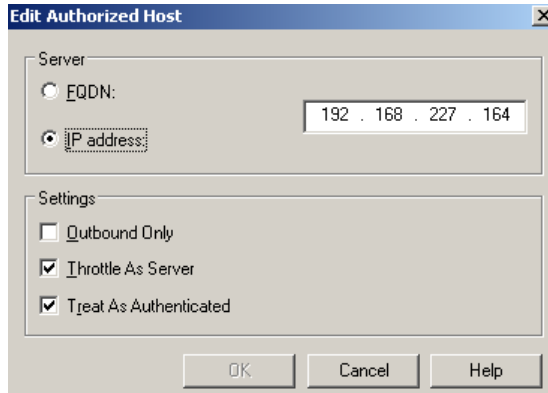
- 5 Click **OK** to save your changes.
- 6 Expand the Enterprise pools tree view.
- 7 Right-click the OCS server name and select **Properties > Front End Properties**.
- 8 Click **Add** on the General tab.
- 9 Select **TCP** in the Transport field to enable TCP support for inbound connections.
- 10 Click **OK** in the Add Connection window.
- 11 Click **OK** in the Front End Properties window.

Configuring the OCS 2007 Server R2



- 12 Return to Administrative Tools > Office Communicator 2007 R2.
- 13 Expand the Enterprise pools tree view.
- 14 Right-click the OCS server name and select **Properties > Front End Properties**.
- 15 Click **Host Authorization**.
- 16 Add the iVIEW Suite server as a trusted device using either the IP address or FQDN of the Microsoft OCS server.
Both kinds of address are supported and no other components have dependencies to this information.





- 17 Click **OK** to save your changes.

HOW TO CONFIGURE THE DNS SERVER

Use this procedure to define a new host for the pool name, and an SRV record for the SIP service.

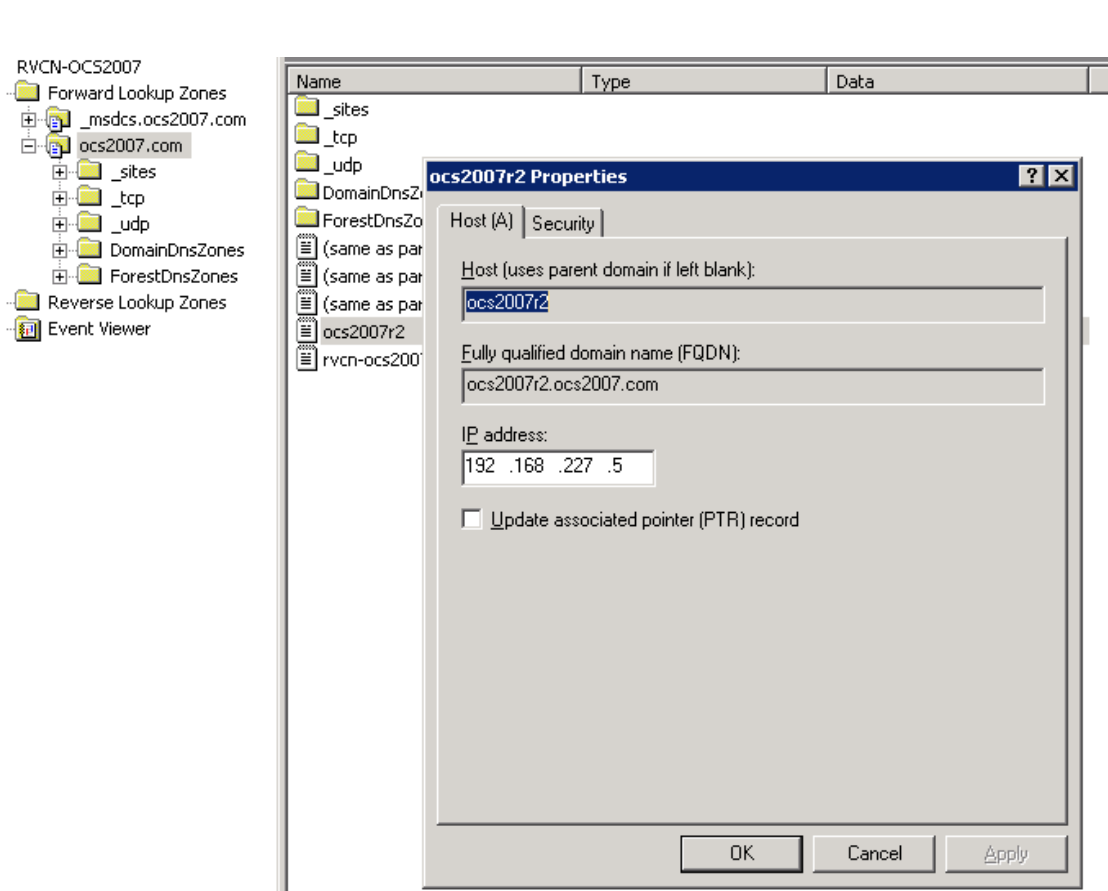
Note You can skip this section if your OCS pool name and DNS server name are identical.



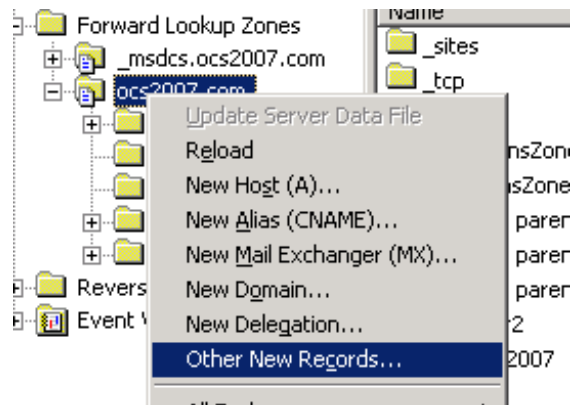
Procedure

- 1 Go to **Programs > Administrative Tools > DNS**.
- 2 Right-click the OCS server name and select **New Host (A)**.
- 3 Enter the new OCS server name and IP address for the pool displayed in the Fully qualified domain name (FQDN) field.
- 4 Click **Add Host**.

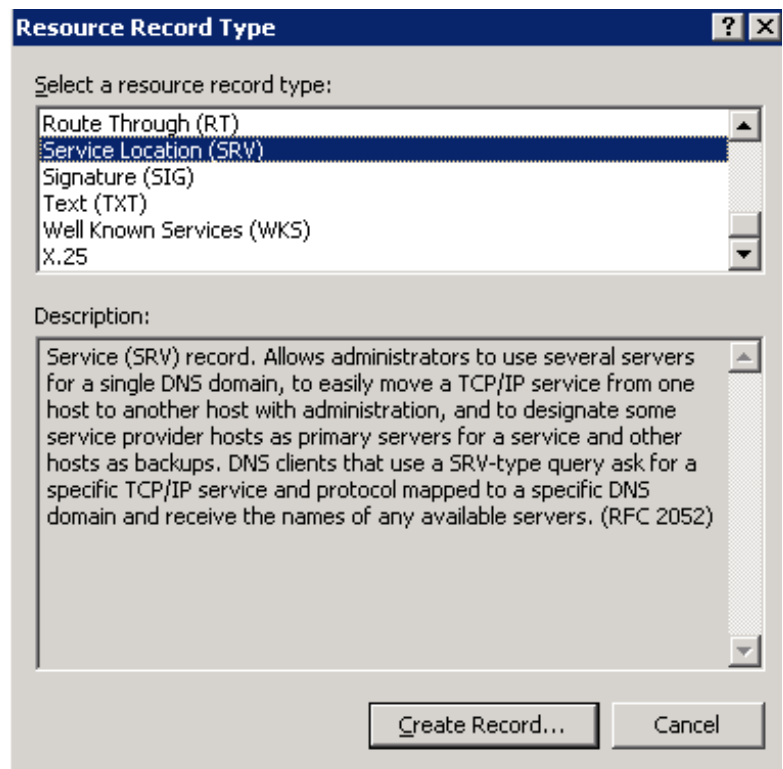
How to Configure the DNS Server



- 5 Right-click the OCS server name and select **Other New Records**.



- 6 Select **Service Location (SRV)** and click **Create Record**.



- 7 Enter a string followed by “_sip” in the **Service** field.

The screenshot shows a Windows dialog box titled "New Resource Record" with a "Service Location (SRV)" tab. The fields are filled as follows: Domain: ocs2007.com; Service: _sip; Protocol: _tcp; Priority: 0; Weight: 0; Port number: 5060; Host offering this service: rvcn-ocs2007.ocs2007.com. There is an unchecked checkbox for "Allow any authenticated user to update all DNS records with the same name. This setting applies only to DNS records for a new name." and "OK" and "Cancel" buttons at the bottom.

- 8 Click **OK** to save your changes.

HOW TO CONFIGURE THE OCS CLIENT

This section describes how to modify the ocs2007.reg registry file to display the OCS tab on OCS client machines.

You can configure this change in registry settings in the domain controller and push it out to all client machines within the domain using a group policy.

- [Configuring the ocs2007.reg Registry File](#) on page 15
- [Configuring the tab.xml File](#) on page 16

CONFIGURING THE ocs2007.reg REGISTRY FILE



Procedure

- 1 Locate the ocs2007.reg registry file on the RADVISION Utilities and Documentation CD-ROM supplied with the product.

- 2 Open the file with a text editing tool.

- 3 Locate the text shown below:

```
Windows Registry Editor Version 5.00
```

```
[HKEY_LOCAL_MACHINE\SOFTWARE\Policies\Microsoft\Communicator]
```

```
"TabURL"="http://Server_Name.Server_Domain:Port/ocs/jsp/oc/tab.xml"
```

```
[HKEY_CURRENT_USER\SOFTWARE\Microsoft\Windows\CurrentVersion\Internet Settings\ZoneMap\Domains\
```

```
Server_Domain\Server_Name]"http"=dword:00000002"
```

- 4 Change Server_Name to the machine name of the iVIEW Suite server.
 - 5 Change Server_Domain to your organization domain. For example, "mycompany.com".
 - 6 Verify that you can access the tab.xml file using the URL defined for "TabURL".
 - 7 Save and close the ocs2007.reg file.
 - 8 Run the ocs2007.reg file.
 - 9 The iVIEW Suite server must be defined as a trusted web site in the Local intranet zone. If it is not, go to your Internet Explorer security settings and manually add the iVIEW Suite server to the Local Intranet web site list.
-

CONFIGURING THE tab.xml FILE



Procedure

- 1 Use a text editing tool to open the tab.xml file located by default under C:\Program Files\RADVISION\iVIEW Suite\iCM\jboss\server\default\deploy\vcs.ear\ocs.war\jsp\oc

- 2 Locate the text shown below in bold:

```
<tabdata>
<tab>
    <image>http://Server_URL:Port/ocs/jsp/
        oc/scopialogo32x32.png</image>
    <name>SCOPIA Meeting</name>
    <tooltip>Join SCOPIA Meeting</tooltip>
    <contenturl>http://Server_URL:Port/ocs/
        wardress/oc/INIT/ocentry</contenturl>
    <userid>true</userid>
    <contactid>true</contactid>
    <accessibility>both</accessibility>
</tab>
</tabdata>
```

Note Set the `<contactid>` parameter to `true` when using OCS 2007, and to `false` when using OCS 2007 R2.

- 3 Change the value of `Server_URL` to the iVIEW Suite server URL. The value of `Server_URL` cannot be "local_host". Since accessing the Virtual Room link in the OCS tab requires Single Sign-on with Microsoft Active Directory, the value of `Server_URL` should be the iVIEW Suite server host machine name on the LAN without "." in the name.

If the value of `Server_URL` is an IP address or contains “.”, add the value to the local internet web site list in your Internet Explorer security settings.

- 4 Save and close the file.
-